



2022 District of Columbia Heat Emergency Plan

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1.0 Introduction

1.1 Purpose and Scope

The District of Columbia Government implements the District Heat Emergency Plan when the National Weather Service (NWS) forecasts a temperature or heat index of 95 degrees or above. The purpose of the Heat Emergency Plan is to offer resources to DC residents, including those experiencing homelessness, and visitors to the District. The Heat Emergency Plan provides the operational status of the District Government's services and facilities when a Heat Emergency is declared. The Department of Human Services (DHS), the Homeland Security and Emergency Management Agency (HSEMA), and the Interagency Council on Homelessness (ICH) coordinated the development of comprehensive guidance and resource information located in this plan and on the District's extreme heat webpage at heat.dc.gov. The site heat.dc.gov contains additional resource information including the most up-to-date cooling center map, heat safety information, and a link to the most updated version of this document.

2.0 Policies

The District Heat Emergency Plan is intended to be flexible to incorporate any changes in District policy guidance.

2.1 Activation

When the temperature or heat index in the District reaches 95 degrees or above, District Government, through DHS, supported by HSEMA, will implement the Heat Emergency Plan and operate cooling centers for residents and visitors to seek relief. Residents and visitors should take extra steps to beat the heat by staying in the shade or air-conditioning, drinking plenty of water, and visiting a cooling center. Periods of high heat and humidity can cause medical issues such as heat exhaustion and heat stroke.

Please visit ready.dc.gov/extremeheat for tips to stay safe and cool during extreme heat events. Community members should continue to follow COVID-19 Community Level guidance. For updated COVID-19 guidance from Mayor Muriel Bowser and DC Health, visit coronavirus.dc.gov/healthguidance.

2.2 Illegal Use of Fire Hydrants

The Executive Office of the Mayor strictly prohibits the activation or opening of fire hydrants anywhere in the District for the purpose of street showering. Unauthorized use of a fire hydrant can interfere with firefighting capabilities or cause personal injury. DC Water and DC Fire and Emergency Medical Services (FEMS) officials remind the public that unauthorized use of fire hydrants is unlawful and can cause damage to the underground pipelines in the water distribution system.

3.0 Communication

3.1 Alert and Notification

Upon activation of a Heat Emergency, the HSEMA Joint All-Hazards Operation Center (JAHOC) issues an alert via AlertDC. Outreach and service providers across the city are instructed to sign up for citywide Heat Emergencies, so that providers can spread information to District visitors and individuals experiencing homelessness. All individuals interested in receiving Heat Emergency notices via text or email can sign up for free alerts through AlertDC at alertdc.dc.gov or follow AlertDC on Twitter at www.twitter.com/alertdc.

When a Heat Emergency is activated, the United Planning Organization (UPO) command center will notify shelter staff of the alert, so they can prepare the shelters for consumers. Additionally, UPO will coordinate notification to the public if cooling centers are non-operational; if, for instance, facilities require repair work to air conditioning or ventilation systems.

HopeOneSource is a text messaging application that allows District agencies and service providers to send text messages to registered users. HopeOneSource, through partnering providers, can also help individuals experiencing homelessness register for a free phone with free, unlimited text messages.

Through the HopeOneSource app, District partners send out updates to alert consumers to weather conditions, shelter availability, new programs and services, and how to access help they may need. To sign up for HopeOneSource text messages or to learn more, visit www.hopesource.org/.

3.2 Public Messaging

Following the notification of a Heat Emergency, HSEMA, DHS, the Mayor's Office on Communication (EOM Comms), and other partner stakeholders disseminate information through alerts, social media, and other communication outlets. Residents can also call 311 to receive information on cooling center operations.

4.0 Cooling Centers

Cooling centers are locations across the city where individuals can go to gain respite from the heat. In addition to providing a cool place to rest, cooling centers may provide additional services to individuals experiencing homelessness but are not required to do so. While some cooling centers will open specifically when a Heat Emergency is activated, many of the District's cooling centers will only be available during their regular business hours. When using a cooling center, individuals must obey all rules and regulations as permitted by each site. Residents can also call 311 to receive information on cooling centers.

5.0 Guidance for Individuals Experiencing Homelessness

The resources in this section are provided within the context of the broader systems work which is underway in the District to move from a shelter-based system to one focused on rapid stabilization and connection back to permanent housing. However, the strategies outlined in Homeward DC 2.0 (single adults and families) and Solid Foundations DC (unaccompanied youth) will take time to implement, and as such, the District is committed to ensuring we have effective strategies in place to protect residents experiencing homelessness. For more information on the broader systems change happening in the District, visit the ICH website at ich.dc.gov/.

Individuals experiencing homelessness and homeless service providers should be aware that some facilities, including DC Public Libraries (DCPL), may have bag limits. DCPL, for example, has a two-bag limit and individuals should plan accordingly. If individuals need help navigating these policies, they are encouraged to talk to an outreach provider or shelter case manager for assistance.

5.1 District Low Barrier Shelters

Table 1 lists shelters that are open 24 hours a day to all individuals staying in the facility unless otherwise annotated.

Location	Ward	Open to	Phone
Adams Place Shelter 2210 Adams Place, NE	5	Men	202-399-7093
New York Avenue Shelter 1355-57 New York Avenue, NE	5	Men	202-399-7093
Community for Creative Non-Violence (CCNV) 425 Second Street, NW	6	All	202-399-7093
DC General Building 9 Harriet Tubman 1900 Massachusetts Avenue, SE	7	Women	202-399-7093
801 East Shelter 2722 Martin Luther King Jr Ave, SE	8	Men	202-399-7093

Table 1: District Low Barrier Shelters Activated During a Heat Emergency

5.2 Recreation, Community, and Municipal Cooling Centers

The Department of Parks and Recreation (DPR) manages and maintains neighborhood recreation and community centers that can be use as cooling center. All recreation and community centers are closed on Sundays and some centers are unavailable due to phased maintenance, renovation, or summer programming. Table 2 lists facilities that allow individuals to gain respite from the heat during regular business hours. For the most up-to-date information about DPR's community and recreation center hours of operation, please visit dpr.dc.gov/reccenters.

Location	Ward	Hours	Phone
Columbia Heights Recreation Center 1480 Girard Street, NW	1	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-671-0373
Kalorama Recreation Center 1875 Columbia Road, NW	1	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-673-7606
Park View Recreation Center 693 Otis Place, NW	1	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-671-2186
Downtown Day Services Center 1313 New York Ave, NW	2	Mon - Fri: 9AM - 5PM Sat: 10AM - 3PM	202-383-8810
Volta Park Recreation Center 1555 34th Street, NW	2	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-645-5668
Marion Barry Building 441 4th Street, NW	2	Mon - Fri: 7:30AM - 5:30PM Sat - Sun: Closed	202-253-1746
Chevy Chase Community Center 5601 Connecticut Avenue, NW	3	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-282-2204

Location	Ward	Hours	Phone
Friendship Recreation Center 4500 Van Ness Street, NW	3	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-282-2198
Hardy Recreation Center 4500 Q Street, NW	3	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-282-2190
Hearst Recreation Center 3950 37th Street, NW	3	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-282-2207
Palisades Community Center 5200 Sherier Place, NW	3	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-545-7201
Fort Stevens Recreation Center 1327 Van Buren Street, NW	4	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-541-3754
Hamilton Recreation Center 1340 Hamilton Street, NW	4	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-576-6855
Lafayette-Pointer Recreation Center 5900 33rd Street, NW	4	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-282-2206
Lamond Recreation Center 20 Tuckerman Street, NE	4	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-576-9541
Petworth Recreation Center 801 Taylor Street, NW	4	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-576-6850
Raymond Recreation Center 3725 10th Street, NW	4	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-671-2181
Riggs-LaSalle Community Center 501 Riggs Road, NE	4	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-576-5224
Shepherd Park Community Center 7800 14th Street NW	4	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-788-2234
Takoma Community Center 300 Van Buren Street, NW	4	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-576-7068
Upshur Recreation Center 4300 Arkansas Avenue, NW	4	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-576-6842
Adams Place Day Center 2210 Adams Place, NE	5	Mon - Fri: 7AM - 7PM Sat - Sun: Closed	202-832-8317
Brentwood Recreation Center 2311 14th Street, NE	5	Mon - Fri: 12PM - 8PM Sat - Sun: Closed	202-576-6667
Edgewood Recreation Center 301 Franklin Street, NE	5	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-788-2204
Langdon Park Community Center 2901 20th Street, NE	5	Mon - Fri: 12PM - 8PM Sat - Sun: Closed	202-576-6596
North Michigan Park Recreation Center 1333 Emerson Street, NE	5	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-541-3526
Trinidad Recreation Center 1310 Childress Street, NE	5	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-727-1293
Turkey Thicket Recreation Center 1100 Michigan Avenue, NE	5	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-576-9238

Location	Ward	Hours	Phone
Sherwood Recreation Center 640 10th Street, NE	6	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-698-3075
Woody Ward Community Center 5100 Southern Avenue, SE	7	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-645-3957
Benning Stoddert Recreation Center 100 Stoddert Place, SE	7	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-698-1873
Deanwood Recreation Center 1350 49th Street, NE	7	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-671-3077
Fort Davis Recreation Center 1400 41st Street, SE	7	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-645-9212
Hillcrest Recreation Center 3100 Denver Street, SE	7	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-645-9200
Marvin Gaye Recreation Center 15 61st Street, NE	7	Mon - Fri: 12PM - 8PM Sat: 9AM - 5PM	202-899-6004
Ridge Road Community Center 830 Ridge Road, SE	7	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-671-6747
Rosedale Recreation Center 1701 Gales Street, NE	7	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-727-2591
801 East Day Center 2722 Martin Luther King Jr Ave, SE	8	Mon - Fri: 7AM - 7PM Sat: 9AM - 1PM	202-984-7519
Arthur Capper Community Center 1000 5th Street SE	8	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-478-9260
Bald Eagle Recreation Center 100 Joliet Street, SW	8	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-671-5125
Barry Farm Recreation Center 1230 Sumner Road, SE	8	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-442-5328
Douglass Community Center 1922 Frederick Douglass Court, SE	8	Mon - Fri: 11AM - 7PM Sat - Sun: Closed	202-645-3980
Ferebee-Hope Recreation Center 700 Yuma Street, SE	8	Mon - Fri: 12PM - 8PM Sat - Sun: Closed	202-788-2279
Fort Stanton Recreation Center 1812 Erie Street, SE	8	Mon - Fri: 10AM - 9PM Sat: 9AM - 5PM	202-671-1040

Table 2: Recreation, Community, and Municipal Cooling Centers

5.3 Transportation

The Shelter Hotline at (202) 399-7093 or 311 can be called for on demand transportation to shelters.

Note the following limitations:

- Accessible transportation for persons with disabilities is provided upon request.
- Unscheduled (on-demand) transportation is limited, subject to traffic conditions, and weather.

- Transportation will pick-up only if a shelter has a bed available, as shelter beds are available on a first come first serve basis.

5.4 Outreach

The District government contracts with a number of agencies to provide homeless outreach services throughout all four seasons. The ICH facilitates a work group comprised of these District-funded outreach providers, privately funded outreach teams, and the outreach specialists at DHS, the Department of Behavioral Health, and the Office of the Deputy Mayor for Health and Human Services to ensure that community resources are strategically deployed and effectively coordinated.

The outreach agencies provide a vital function in our homeless services system, working to engage vulnerable individuals and to connect them to shelter and housing resources. Through this engagement process, the teams provide an array of services, including routine safety checks and the provision of essential survival items (e.g., food, water, and clothing) for clients. Outreach teams across the city will continue their outreach schedules, will check in on individuals’ health and safety, and provide information about resources to help individuals remain safe in the extreme heat.

6.0 General Cooling Facilities

6.1 Senior Wellness Centers

For more information on available Senior Center locations, seniors are advised to call the District Department of Aging and Community Living (DACL) at 202-724-5626 during regular business hours or the District’s Call Center at 311 after hours. Proof of COVID-19 vaccination is required to access these facilities. Table 3 identifies the Senior Wellness Center locations, hours, and contact information. The most up-to-date information about DACL Senior Wellness Centers, please visit

dacl.dc.gov/service/senior-wellness-centers.

Name	Ward	Hours	Phone
Bernice Fonteneau Senior Wellness Center 3531 Georgia Avenue, NW	1	Mon - Fri: 10AM - 2PM	202-727-0338
Hattie Holmes Senior Wellness Center 324 Kennedy Street, NW	4	Mon - Fri: 10AM - 2PM	202-291-6170
Model Cities Senior Wellness Center 1901 Evarts Street, NE	5	Mon - Fri: 10AM - 2PM	202-635-1900

Name	Ward	Hours	Phone
Hayes Senior Wellness Center 500 K Street, NE	6	Mon - Fri: 10AM - 2PM	202-727-0357
Washington Seniors Wellness Center 3001 Alabama Avenue, SE	7	Mon - Fri: 10AM - 2PM	202-581-9355
Congress Heights Senior Wellness Center 3500 Martin Luther King, Jr. Avenue, SE	8	Mon - Fri: 10AM - 2PM	202-563-7225

Table 3: Senior Wellness Centers

6.2 Indoor Pools

DPR provides indoor pools, outdoor pools, and spray parks across DC. Table 4 includes a listing of aquatic centers that will be open during their normal business hours. For the most up-to-date information about DPR pools and spray parks, please visit dpr.dc.gov/service/find-pool.

Address	Ward	Hours
Marie Reed Aquatic Center 2200 Champlain St, NW	1	Mon - Fri: 6AM - 9AM & 4PM - 9PM (Closed 9AM - 4PM for DCPS operation) Sat: 10AM - 5PM (Closed Sundays)
Dunbar Aquatic Center 101 N Street, NW	5	Mon - Fri: 6AM - 8AM & 5PM - 9PM (Closed 8AM - 5PM for DCPS operation) (Closed Saturdays & Sundays)
Turkey Thicket Aquatic Center 1100 Michigan Avenue, NE	5	Mon - Fri: 6AM - 9PM Sat: 10AM - 5PM (Closed Sundays)
William H. Rumsey Aquatic Center 635 North Carolina Avenue, SE	6	Mon - Fri: 6AM - 9PM Sat: 10AM - 5PM (Closed Sundays)
Deanwood Aquatic Center 1350 49th Street, NE	7	Mon - Fri: 6AM - 9PM Sat: 10AM - 5PM (Closed Sundays)
H.D. Woodson Aquatic Center 540 55 th Street, NE	7	Mon - Fri: 6AM - 8AM & 5PM - 9PM (Closed 8AM - 5PM for DCPS operation) (Closed Saturdays & Sundays)
Barry Farm Aquatic Center 1230 Sumner Road, SE	8	Mon - Fri: 6AM - 9PM Sat: 10AM - 5PM (Closed Sundays)

Table 4: Indoor Pools

6.3 Outdoor Pools

Table 5 provides a listing of outdoor pools that will be open during their normal business hours. Please note that outdoor pools are not open year-round. For the most up-to-date information about outdoor pools, please visit dpr.dc.gov/service/find-pool.

Address	Ward	Hours
Banneker Pool 2500 Georgia Avenue, NW	1	Mon, Tues, Wed & Fri: 10AM - 8PM Sat - Sun: 10AM - 6PM (Closed Thursdays)
Jelleff Pool 3265 S Street, NW	2	Mon, Tues, Thurs & Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM (Closed Wednesdays)
Volta Park Pool 1555 34th Street, NW	2	Tue - Fri: 12PM - 8PM Sat - Sun: 10AM - 6PM (Closed Mondays)
Hearst Pool 3701 37th Street NW	3	Mon, Tues, Wed & Fri: 12PM - 8PM Sat - Sun: 10AM - 6 PM (Closed Thursdays)
Upshur Pool 4300 Arkansas Street, NW	4	Tue - Sun: 10AM - 6PM (Closed Mondays)
Langdon Park Pool 2860 Mills Avenue, NE	5	Mon, Tues, Wed & Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM (Closed Thursdays)
Harry Thomas Sr. Pool 1743 Lincoln Road, NE	5	Mon, Wed, Thurs & Fri: 12PM - 8PM Sat - Sun: 10AM - 6PM (Closed Tuesdays)
Theodore Hagans Pool 3201 Fort Lincoln Drive, NE	5	Tue - Sun: 10AM - 6PM (Closed Mondays)
Randall Pool 25 I Street, SW	6	Mon, Tues, Thurs & Fri: 12PM - 8PM Sat - Sun: 10AM - 6PM (Closed Wednesdays)
Kelly Miller Pool 4900 Brooks Street, NE	7	Tue - Fri: 12PM - 8PM Sat - Sun: 10AM - 6PM (Closed Mondays)
Kenilworth Pool 1300 44th Street, NE	7	Mon, Tues, Thurs & Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM (Closed Wednesdays)
Ridge Road Pool 830 Ridge Road, SE	7	Mon, Tues, Wed & Fri: 12PM - 8PM Sat - Sun: 10AM - 6PM (Closed Thursdays)

Address	Ward	Hours
Rosedale Pool 1701 Gales Street, NE	7	Mon, Tues, Thurs & Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM (Closed Wednesdays)
Woody Ward Pool 5100 Southern Avenue, SE	7	Mon, Tues, Wed & Fri: 12PM - 8PM Sat - Sun: 10AM - 6PM (Closed Thursdays)
Anacostia Pool 1800 Anacostia Drive, SE	8	Tue - Sun: 10AM - 6PM (Closed Mondays)
Douglass Pool 1921 Frederick Douglass Court, SE	8	Mon, Tues, Thurs & Fri: 12PM - 8PM Sat - Sun: 10AM - 6PM (Closed Wednesdays)
Fort Stanton Pool 1800 Erie Street, SE	8	Mon, Tues, Wed & Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM (Closed Thursdays)
Oxon Run Pool 501 Mississippi Avenue, SE	8	Tue - Fri: 12PM - 8PM Sat - Sun: 10AM - 6PM (Closed Mondays)

Table 5: Outdoor Pools

6.4 Walk to Learn Swimming Pools

Swimming pools for children ages 12 and under will be open on weekdays from 10AM to 5PM at the pools included in Table 6. Please note that Children's Pools are not open year-round. For more information about walk to learn swimming pools please visit <https://dpr.dc.gov/service/find-pool>.

Address	Ward	Hours
Park View Children's Pool 693 Otis Place, NW	1	Wed - Sun: 10AM - 6PM (Closed 2PM - 3PM Daily) (Closed Mondays and Tuesdays)
Lincoln Capper Children's Pool 555 L Street, SE	8	Wed - Sun: 10AM - 6PM (Closed 2PM - 3PM Daily) (Closed Mondays and Tuesdays)

Table 6: Walk to Learn Pools

6.5 Spray/Splash Parks

Table 7 includes a listing of available Spray Parks that in many cases are co-located with recreation centers. Please note Spray Parks are not open year-round. Spray parks open the Saturday of Memorial

Day weekend and are open every day until Labor Day. Spray parks operate 10AM to 8PM, daily. For the most up-to-date information, please visit <https://dpr.dc.gov/page/spray-parks>.

Park	Ward	Address
14 th and Girard Street Spray Park	1	1480 Girard Street, NW
14 th and Park Road Park	1	14th Street and Park Road, NW
Columbia Heights Community Center	1	1480 Girard Street, NW
Harrison Recreation Center Spray Park	1	1330 V Street, NW
Park at LeDroit	1	319 Oakdale Place, NW
Westminster Playground	1	911 Westminster Street, NW
Kennedy Recreation Center	2	1401 7th Street, NW
Stead Park is currently under renovation and is closed for the summer of 2022	2	1625 P Street, NW
Chevy Chase Recreation Center	3	5500 41st Street, NW
Friendship Recreation Center	3	4500 Van Ness Street, NW
Guy Mason Spray Park	3	3600 Calvert Street, NW
Hardy Recreation Center	3	4500 Q Street, NW
Macomb Recreation Center Spray Park	3	3409 Macomb Street, NW
Palisades Spray Park	3	5200 Sherrier Place, NW
Fort Stevens Recreation Center	4	1327 Van Buren Street, NW
Lafayette-Pointer Recreation Center	4	5900 33 rd Street, NW
Petworth Recreation Center	4	801 Taylor Street, NW
Riggs LaSalle Recreation Center	4	501 Riggs Road, NE
Takoma Community Center Spray Park	4	300 Van Buren Street, NW
Joseph H. Cole Recreation Center	5	1299 Neal Street, NE
Edgewood Recreation Center	5	3rd & Evarts Street, NE
Langdon Park Pool (Splash park is located within the pool footprint and operates on the pool hours)	5	2860 Mills Avenue, NE
Turkey Thicket Spray Park	5	1100 Michigan Avenue, NE
Eastern Market Metro Park	6	701 Pennsylvania Avenue, SE
King-Greenleaf Recreation Center	6	201 N Street, SW

Park	Ward	Address
Potomac Avenue Triangle Park	6	1216 Potomac Avenue, SE
Watkins Spray Park	6	420 12th Street, SE
Benning Stoddert Recreation Center	7	100 Stoddert Place, SE
Fort Davis Spray Park	7	1400 41 st Street, SE
Hillcrest Recreation Center	7	3100 Denver Street, SE
Marvin Gaye Park at Division Avenue	7	Division & Foote Streets, NE
Marvin Gaye Recreation Center	7	6201 Banks Place, NE
Fort Greble Recreation Center	8	Martin Luther King Jr. Avenue and Elmira Street, SW

Table 7: Spray/Splash Parks

6.6 Libraries

All public libraries will be open during their normal business hours. The general public will be allowed entry to cool off but must obey all rules and regulations as permitted by each site. Table 8 includes information about the location and hours of the District public libraries.

Library	Ward	Hours	Phone Number
Mt. Pleasant Library 3160 16th Street, NW	1	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-671-3121
Georgetown Library 3260 R Street, NW	2	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-727-0232
West End Library 22301 L Street, NW	2	Closed until further notice.	202-724-8707
Martin Luther King Jr. Memorial Library 901 G Street, NW	2	Mon to Thur: 10AM to 8PM Fri & Sat: 10AM to 6PM Sun: 1PM to 5PM	202-727-0321
Chevy Chase Library 5625 Connecticut Avenue, NW	3	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-282-0021

Library	Ward	Hours	Phone Number
Cleveland Park 3310 Connecticut Avenue, NW	3	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-282-3080
Palisades Library 4901 V Street, NW	3	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-282-3139
Tenley-Friendship Library 4450 Wisconsin Avenue, NW	3	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-727-1488
Petworth Library 4200 Kansas Avenue, NW	4	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-243-1188
Takoma Park Library 416 Cedar S Street., NW	4	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-576-7252
Shepherd Park (Juanita E. Thornton) Library 7420 Georgia Avenue, NW	4	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-541-6100
Lamond-Riggs Library (Interim) 395 Ingraham Street, NE	5	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-541-6255
Woodridge Library 1801 Hamlin Street, NE	5	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-541-6226
Northeast Library 330 7th Street, NE	6	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-698-0058

Library	Ward	Hours	Phone Number
Northwest One Library 155 L Street, NW	6	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-939-5946
Rosedale Library 1701 Gales Street, NE	6	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-727-5012
Shaw (Watha T. Daniel) Library 1630 7th Street, NW	6	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-727-1288
Southeast Library 403 7th Street, SE	6	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-698-3377
Southwest Library 900 Wesley Place, SW	6	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-724-4752
Benning (Dorothy I. Height) Library 3935 Benning Road, NE	7	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-281-2583
Capitol View Library 5001 Central Avenue, SE	7	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-645-0755
Deanwood Library 1350 49th Street, NE	7	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-698-1175
Francis A. Gregory Library 3660 Alabama Avenue, SE	7	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-698-6373

Library	Ward	Hours	Phone Number
Anacostia Library 1800 Good Hope Road, SE	8	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-715-7707, 202-715-7708
Bellevue (William O. Lockridge) Library 115 Atlantic Street, SW	8	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-281-2583
Parklands-Turner Library 1547 Alabama Avenue, SE	8	Mon & Tue: 10AM - 6PM Wed: 10AM - 8PM Thurs: 12PM - 8PM Fri & Sat: 10AM - 6PM Sun: 1PM - 5PM	202-645-4532

Table 8: Libraries

7.0 Roles and Responsibilities

The following section outlines the roles and responsibilities of District and partner agencies when the Heat Emergency Plan activates. All agencies will provide heat protective actions for at-risk and vulnerable employees working in field operations. Along with HSEMA, National Weather Service (NWS) and DHS coordinate a heat alert activation. DHS is responsible for shelter operations for people experiencing homelessness through the shelter hotline. DHS distributes bottled water for people believed to be experiencing homelessness across the city. And DHS is responsible for the distribution of internal notifications when the heat emergency has been declared.

Agency	Roles/Responsibilities
Department of Human Services and the Community Partnership for the Prevention of Homelessness	<ul style="list-style-type: none"> ▪ Coordinate the opening and staffing of shelters for the homeless. ▪ Provide water for persons remaining on the street when a Heat Emergency is activated to prevent dehydration and heat stroke. ▪ The Shelter Hotline, on behalf of and in conjunction with DHS, will provide immediate notification to all low barrier shelters and Day Center providers of the alert status. This notification includes both phone and email updates on each activation.
Department of Health (DC Health)	<ul style="list-style-type: none"> ▪ DC Health will assess the medical impact of the heat conditions identify and coordinate with EOM Comms and HSEMA to inform the public of health precautions

	<ul style="list-style-type: none"> ▪ Monitor hospital emergency room admissions related to heat illnesses. ▪ Provide HSEMA information related to heat prevention with protective actions to the general public most notably those with health and medical issues.
Department of Aging and Community Living (DACL)	<ul style="list-style-type: none"> ▪ Coordinate the activation of neighborhood Cooling Centers for senior citizens per the facilities list. ▪ Provide notifications and alerts to senior service organizations.
DC Public Libraries (DCPL)	<ul style="list-style-type: none"> ▪ Allow entry to all public libraries for individuals to cool off (all rules and regulations, to include COVID-19 capacity and Social Distancing restrictions as permitted by each site may be enforced). ▪ Notify HSEMA if there are any unexpected facility closures.
Department of Consumer and Regulatory Affairs (DCRA)	<ul style="list-style-type: none"> ▪ Inspect and report residential units and buildings that are without air-conditioning. ▪ Identify those residents that may need fans after normal business hours and report such information to HSEMA.
DC Water	<ul style="list-style-type: none"> ▪ Track fire hydrant-related issues and provide notification to DC Water's Security and Water Operations for response coordination with MPD and FEMS as necessary. ▪ Coordinate with HSEMA, FEMS, and MPD to provide messaging to the public on the prohibition against illegal use of fire hydrants as street showers for the purpose of cooling.
Department of Energy and Environment (DOEE)	<ul style="list-style-type: none"> ▪ Assist in providing box fans to HSEMA to be used for emergency assistance to citizens after normal business hours. ▪ During normal business hours DOEE has established several programs designed to assist eligible residents with gas and electric bills as well as box fans.
Department of General Services (DGS)	<ul style="list-style-type: none"> ▪ Ensure security personnel in any government building that allows access to the general public for the purpose of cooling has been notified that a Heat Emergency is activated. ▪ Ensure janitorial services occur at sites that fall under the agency's purview. ▪ Notify HSEMA of any District Government public facilities that are without air conditioning or power.
Department of Parks and Recreation (DPR)	<ul style="list-style-type: none"> ▪ Ensure Spray Park locations and pools are activated. ▪ Notify HSEMA of facility closures. ▪ Open recreation centers in neighborhoods during major power outages if requested by HSEMA.
Fire and Emergency Medical Services (FEMS)	<ul style="list-style-type: none"> ▪ Report water pressure problems resulting from illegally activated or opened fire hydrants to the DC Water Emergency Command Center.
Homeland Security and Emergency Management Agency (HSEMA)	<ul style="list-style-type: none"> ▪ Coordinate District agencies and organizations to maintain, activate, and implement the Heat Emergency Plan. ▪ Release AlertDC notifications for heat emergencies.

	<ul style="list-style-type: none"> ▪ Update Heat.DC.Gov with all pertinent public information. ▪ Maintain the GIS Cooling Center Map per notifications from agencies of facility availability/closures.
Metropolitan Police Department (MPD)	<ul style="list-style-type: none"> ▪ Respond to those areas where fire hydrants are being illegally operated.
Mayor's Office of Community Relations and Services (MOCRS)	<ul style="list-style-type: none"> ▪ Provide outreach/information to residents during a Heat Emergency. ▪ Provide the names of special needs residents who may be impacted by the heat and need additional resources.
Office of Unified Communications (OUC)	<ul style="list-style-type: none"> ▪ 311 will provide citizens information on the locations of open cooling facilities. ▪ 311 is central intake for any issue with spray parks and pools.
Protective Services Police Department (PSPD)	<ul style="list-style-type: none"> ▪ Notify contract officers under their authority when a Heat Emergency is activated.
Serve DC	<ul style="list-style-type: none"> ▪ Provide support for mission assignments during a Heat Emergency Activation, when needed.

Table 9: District Roles and Responsibilities

Appendix A: Messaging Templates

The language in this section may be used to communicate the activation of this plan to the public when forecasts reach the indicated activation thresholds. Modifications will be made as needed on an incident-specific basis.

Press Release

DATE

Mayor Bowser Activates Heat Emergency Plan for DATE(S)

(Washington, DC) Due to the current temperatures and forecast of extreme heat, Mayor Muriel Bowser has activated the District's Heat Emergency Plan for Date(s). When the forecast of the temperature or heat index in the District is 95 degrees or higher, District Government, through the Department of Human Services (DHS) and the Homeland Security and Emergency Management Agency (HSEMA), implements the Heat Emergency Plan and activates cooling centers for residents to seek relief from the heat.

Cooling Centers:

While some cooling centers will open specifically when a Heat Emergency is activated, many of the District's cooling centers will be available during their regular business hours. If you or someone you know needs transportation to a cooling center, please call the shelter hotline at (202) 399-7093.

Residents may find their closest cooling center using the District's interactive map.

The Downtown Day Center at 1313 New York Avenue NW is open for individuals experiencing homelessness from 10 a.m. to 3 p.m., Monday through Sunday. Services include restrooms, bottled water and snacks, and no appointment is necessary.

For more information about services provided during a heat emergency, please visit heat.dc.gov or call the Mayor's Citywide Call Center by dialing 311.

Extreme Heat Safety Precautions:

Help protect yourself and others from extreme hot weather by:

- Staying indoors when possible: find places in the shade or with air conditioning to seek relief from the heat. Residents may find their closest cooling center using the District's interactive map.

- Checking in on your neighbors: young children, the elderly, and those with access and functional needs are the most vulnerable in our community.
- Drinking plenty of fluids: increase your fluid intake but don't drink liquids that contain alcohol, caffeine, or large amounts of sugar.
- Keeping pets indoors: walk pets early in the morning, give pets plenty of water and do not leave pets in vehicles, which can reach dangerous temperatures within 10 minutes. For all animal emergencies, including animals left outside in extreme temperatures or in vehicles, please call the Humane Rescue Alliance at (202) 723-5730.
- Wearing appropriate clothing and sunscreen: pick lightweight, loose fitting, light-colored clothing, and wide brimmed hats. Using a SPF 15 or higher sunscreen is best.

Low-Barrier Shelters:

Low-Barrier shelters for individuals operate year-round. All low-barrier shelters remain open 24 hours and will remain open all day on DATE(S).

Men

- 801 East Shelter at 2720 Martin Luther King Jr. Avenue, SE
- Adams Place Shelter at 2210 Adams Place, NE
- New York Avenue Shelter at 1355-57 New York Avenue, NE

Women

- Harriet Tubman Shelter for Women - DC General Building 9 at 1900 Massachusetts Avenue, SE
- Saint Josephine Bakhita at 6010 Georgia Avenue, NW

Families seeking emergency shelter may call the Mayor's Citywide Call Center by dialing 311 at any time, day or night.

Fire Hydrant Safety:

Residents are reminded that the unauthorized use of fire hydrants is unlawful, dangerous, and damaging. To report a fire hydrant that has been tampered with, please call 311.

Alert DC Full-Length Message

SUBJECT: Heat Emergency Activation: Month Day, Year

MESSAGE: Due to the forecast of extreme heat, Mayor Muriel Bowser has activated the District's Heat Emergency Plan for Day, Date through Day, Date. When the forecast of the temperature or heat index in the District is 95 degrees or higher, District Government implements the Heat Emergency Plan and activates cooling centers for residents to seek relief from the heat. A list of District cooling center locations is available at heat.dc.gov. Extreme heat is dangerous and can cause illnesses and death. As temperatures rise, you are encouraged to take an active role in your safety and take action to stay cool. Stay indoors: find places in the shade or with air conditioning to seek relief from the heat. Check on your neighbors: young children, the elderly, and those with access and functional needs are the most vulnerable in our community. If you or someone you know needs transportation to a cooling center, please call the shelter hotline at 202-399-7093. Drink plenty of water and wear lightweight, loose fitting clothing. Do not leave children or pets in vehicles. Vehicles can reach dangerous temperatures within 10 minutes. For all animal emergencies, including animals left outside in extreme temperatures or in vehicles, call the Humane Rescue Alliance at 202-723-5730. Pet owners should keep pets indoors, walk pets early in the morning, and give pets plenty of water. For additional tips on extreme heat, visit ready.dc.gov/extremeheat.

SMS Text Message Alert (Alert DC)

Due to the forecast of extreme heat, Mayor Muriel Bowser has activated the District's Heat Emergency Plan for Day, Date through Day, Date. When the forecast of the temperature or heat index in the District is 95 degrees or higher, District Government implements the Heat Emergency Plan and activates cooling centers for residents to seek relief from the heat. A list of District cooling center locations is available at heat.dc.gov.