



2021 District of Columbia Heat Emergency Plan

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GOVERNMENT OF THE
DISTRICT OF COLUMBIA
DC MURIEL BOWSER, MAYOR

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1.0 Introduction

1.1 Purpose and Scope

The District of Columbia (“the District”) Government implements the District Heat Emergency Plan when the National Weather Service (NWS) forecasts a temperature or heat index of 95 degrees or above. The purpose of the Heat Emergency Plan is to offer resources to DC residents, including those experiencing homelessness, and visitors to the District. The Heat Emergency Plan provides operational status of the District Government’s services and facilities when the. The Department of Human Services (DHS), the Homeland Security and Emergency Management Agency (HSEMA), and the Interagency Council on Homelessness (ICH) coordinated to develop guidance in this document and on the District’s extreme heat webpage at heat.dc.gov.

The site heat.dc.gov contains guidance and resources including the most up-to-date cooling center map, heat safety information, and a link to the most updated version of this document.

2.0 Policies

The District Heat Emergency Plan is intended to be flexible to incorporate any changes in District policy guidance.

2.1 Activation

When the temperature or heat index in the District reaches 95 degrees or above, District Government, through the Department of Human Services (DHS), supported by the Homeland Security and Emergency Management Agency (HSEMA), will implement the Heat Emergency Plan and operate cooling centers for residents and visitors to seek relief. Residents and visitors should take extra steps to beat the heat by staying in the shade or air-conditioning, drinking plenty of water, and visiting a cooling center. Periods of high heat and humidity can cause medical problems such as heat exhaustion and stroke.

Please visit ready.dc.gov/extremeheat for tips to stay safe and cool during extreme heat events. Facilities continue to take into consideration COVID-19 guidance. For updated COVID-19 guidance from Mayor Muriel Bowser and DC Health, visit coronavirus.dc.gov/phasetwo.

2.2 Illegal Use of Fire Hydrants

The Executive Office of the Mayor strictly prohibits the activation or opening of fire hydrants anywhere in the District for the purpose of street showering. Unauthorized use of a fire hydrant can interfere with firefighting capabilities or cause personal injury. DC Water and DC Fire and Emergency Medical Services (FEMS) officials remind the public that unauthorized use of fire hydrants is unlawful and can cause damage to the underground pipelines in the water distribution system.

3.0 Communication

3.1 Alert and Notification

Upon activation of a Heat Emergency, the HSEMA Joint All-Hazards Operation Center (JAHOC) issues an alert via AlertDC. Outreach and service providers across the city are instructed to sign up for citywide Heat Emergencies, so that providers can spread information to District visitors and individuals experiencing homelessness. All individuals interested in receiving Heat Emergency notices via text or email can sign up for free alerts through AlertDC at alertdc.dc.gov.

When a Heat Emergency is activated, the United Planning Organization (UPO) command center will notify shelters staff of the Alert, so they can prepare the shelters for consumers.

Additionally, we will notify the public if cooling centers are non-operational if, for instance, facilities require repair work to air conditioning or ventilation systems.

HopeOneSource is a text messaging application that allows District agencies and service providers to send text messages to registered users. HopeOneSource, through partnering providers, can also help individuals experiencing homelessness register for a free phone with free, unlimited text messages. Through the HopeOneSource app, District partners send out updates to alert consumers to weather conditions, shelter availability, new programs and services, and how to access help they may need. To sign up for HopeOneSource text messages or to learn more, visit <https://www.hopeonesource.org/dc>. District agencies are currently working to integrate HopeOneSource alerting with AlertDC messaging coming from the JAHOC to reach the widest number of individuals in the District.

3.2 Public Messaging

Following the notification of a Heat Emergency, HSEMA, DHS, the Mayor's Office on Communication (EOM Comms), ICH, and other partner stakeholders disseminate information through alerts, social media, and other communication outlets.

4.0 Cooling Centers

Cooling centers are locations across the city where individuals can go to gain respite from the heat. In addition to providing a cool place to rest, cooling centers may provide additional services to individuals experiencing homelessness but are not required to do so. While some cooling centers will open specifically when a Heat Emergency is activated, many of the District's cooling centers will only be available during their regular business hours (see section 5.2). When using a cooling center, individuals must obey all rules and regulations as permitted by each site.

5.0 Guidance for Individuals Experiencing Homelessness

The resources in this section are provided within the context of the broader systems work which is underway in the District to move from a shelter-based system to one focused on rapid stabilization and connection back to permanent housing. However, the strategies outlined in Homeward DC (single adults and families) and Solid Foundations DC (unaccompanied youth) will take time to implement, and as such, the District is committed to ensuring we have effective strategies in place to protect residents experiencing homelessness. For more information on the broader systems change happening in the District, visit the ICH website at <http://ich.dc.gov/>.

Individuals experiencing homelessness and homeless service providers should be aware that some facilities, including DC Public Libraries (DCPL), may have bag limits. DCPL, for example, has a two-bag limit and individuals should plan accordingly. If individuals need help navigating these policies, they are encouraged to talk to an outreach provider or shelter case manager for assistance.

5.1 District Low Barrier Shelters

Table 1 lists shelters that are open 24 hours a day to all individuals staying in the facility.

Location	Ward	Open to	Phone
Patricia Handy Legacy 810 5th Street, NW	2	Men	202-399-7093
Patricia Handy Place for Women Extension 1009 11th Street, NW	2	Women	202-399-7093
Adams Place Shelter 2210 Adams Place, NE	5	Men	202-399-7093
New York Avenue Shelter 1355-57 New York Avenue, NE	5	Men	202-399-7093
Community for Creative Non-Violence (CCNV) 425 Second Street, NW	6	All	202-399-7093
DC General Building 9 Harriet Tubman 1900 Massachusetts Avenue, SE	7	Women	202-399-7093
801 East Shelter 2700 Martin Luther King Jr Ave, SE	8	Men	202-399-7093

Table 1: District Low Barrier Shelters Activated During a Heat Emergency

5.2 Cooling Centers Available During Regular Business Hours

Table 2 lists facilities that allow individuals to gain respite from the heat during regular business hours.

Location	Ward	Hours (Open to All Unless Specified)	Phone
Columbia Heights Recreation Center 1480 Girard Street, NW	1	Monday - Friday 8:00AM to 6:00PM Saturday 9:00AM to 5:00PM	202-671-0373
Mt. Pleasant Library 3160 16th Street, NW	1	Monday - Saturday 10:00AM to 6:00PM	202-671-3121
Downtown Day Services Center 1313 New York Ave, NW	2	Regular hours: Mon-Fri 9AM to 5PM Weekend hours*: Sat- Sun 10AM to 3PM *only open weekends during heat emergencies	202-383-8810
Volta Park Recreation Center 1555 34 th Street, NW	2	Monday - Friday 8:00AM to 6:00PM Saturday 9:00AM to 5:00PM	202-645-5668
Georgetown Library 3260 R Street, NW	2	Monday - Saturday 10:00AM to 6:00PM	202-727-0232
Marion Barry Building 441 4 th Street, NW	2	Monday - Friday 7:30AM - 5:30PM	202-253-1746
West End Library 2301 L Street, NW	2	Monday - Saturday 10:00AM to 6:00PM	202-724-8707

Location	Ward	Hours (Open to All Unless Specified)	Phone
Martin Luther King Jr. Memorial Library 901 G Street, NW	2	Monday - Saturday 10:00AM to 6:00PM	202-727-0321
Chevy Chase Library 5625 Connecticut Avenue, NW	3	Monday - Saturday 10:00AM to 6:00PM	202-282-0021
Cleveland Park Library 3310 Connecticut Avenue, NW	3	Monday - Saturday 10:00AM to 6:00PM	202-282-3080
Palisades Recreation Center 5200 Sherrier Place, NW	3	Monday - Friday 8:00AM to 6:00PM Saturday 9:00AM to 5:00PM	202-545-7201
Palisades Library 4901 V Street, NW	3	Monday - Saturday 10:00AM to 6:00PM	202-282-3139
Tenley-Friendship Library 4450 Wisconsin Avenue, NW	3	Monday - Saturday 10:00AM to 6:00PM	202-727-1488
Petworth Library 4200 Kansas Avenue, NW	4	Monday - Saturday 10:00AM to 6:00PM	202-243-1188
Shepherd Park (Juanita E. Thornton) Library 7420 Georgia Avenue, NW	4	Monday - Saturday 10:00AM to 6:00PM	202-541-6100
Takoma Park Library 416 Cedar Street NW	4	Closed until further notice	202-576-7252
Emery Recreation Center 5701 Georgia Ave., NW	4	Monday - Friday 8:00AM to 6:00PM Saturday 9:00AM to 5:00PM	202-576-3211
Adams Place Day Center 2210 Adams Place, NE	5	24 hours daily	202-832-8317
Lamond-Riggs Interim Library 395 Ingraham Street, NE	5	Monday - Saturday 10:00AM to 6:00PM	202-541-6255
Woodridge Library 1801 Hamlin Street, NE	5	Monday - Saturday 10:00 AM to 6:00PM	202-541-6226
Turkey Thicket 1100 Michigan Ave., NE	5	Monday - Friday 8:00AM to 6:00PM Saturday 9:00AM to 5:00PM	202-567-9237
Northeast Library 330 7th Street, NE	6	Monday - Saturday 10:00 AM to 6:00PM	202-698-0058
Northwest One Library 155 L Street, NW	6	Closed until further notice	202-939-5946
Rosedale Recreation Center 1701 Gales Street, NE	6	Monday - Friday 8:00AM to 6:00PM Saturday 9:00AM to 5:00PM	202-727-2591
Rosedale Library 1701 Gales Street, NE	6	Monday - Saturday 10:00 AM to 6:00PM	202-727-5012
Shaw (Watha T. Daniel) Library 1630 7th Street, NW	6	Monday - Saturday 10:00 AM to 6:00PM	202-727-1288

Location	Ward	Hours (Open to All Unless Specified)	Phone
Southeast Library 403 7th Street, SE	6	Monday - Saturday 10:00 AM to 6:00PM	202-698-3377
Southwest Library 900 Wesley Place, SW	6	Monday - Saturday 10:00 AM to 6:00PM	202-724-4752
Benning (Dorothy I. Height) Library 3935 Benning Road, NE	7	Monday - Saturday 10:00 AM to 6:00PM	202-281-2583
Capitol View Library 5001 Central Avenue, SE	7	Monday - Saturday 10:00 AM to 6:00PM	202-645-0755
Deanwood Recreation Center 1350 49th Street, NE	7	Monday - Friday 8:00AM to 6:00PM Saturday 9:00AM to 5:00PM	202-671-3077
Deanwood Library 1350 49th Street, NE	7	Monday - Saturday 10:00 AM to 6:00PM	202-698-1175
Francis A. Gregory Library 3660 Alabama Avenue, SE	7	Monday - Saturday 10:00 AM to 6:00PM	202-698-6373
Anacostia Library 1800 Good Hope Road, SE	8	Monday - Saturday 10:00 AM to 6:00PM	202-715-7707, 202-715-7708
Barry Farm Recreation Center 1200 Sumner Road SE	8	Monday - Friday 8:00AM to 6:00PM Saturday 9:00AM to 5:00PM	202-442-5420
Bellevue Library 115 Atlantic Street, SW	8	Monday - Saturday 10:00 AM to 6:00 PM	202-281-2583
Parklands-Turner Library 1547 Alabama Avenue, SE	8	Monday - Saturday 10:00 AM to 6:00PM	202-645-4532

Table 2: Cooling Center that are Available during their Regular Business Hours

5.3 Transportation

The Shelter Hotline at (202) 399-7093 or 311 can be called for on demand transportation to shelters.

Note the following limitations:

- Accessible transportation for persons with disabilities is provided upon request; and
- Unscheduled (on-demand) transportation is limited, subject to traffic conditions, and weather.

5.4 Outreach

The District government contracts with a number of agencies to provide homeless outreach services throughout all four seasons. The ICH facilitates a work group comprised of these District-funded outreach providers, privately funded outreach teams, and the outreach specialists at DHS, DBH and DMHHS, to ensure that community resources are strategically deployed and effectively coordinated.

The outreach agencies provide a vital function in our homeless services system, working to engage vulnerable individuals and to connect them to shelter and housing resources. Through this engagement process, the teams provide an array of services, including routine safety checks and the provision of essential survival items (e.g., food, water, and clothing) for clients. Outreach teams across the city will continue their outreach schedules, will check in on individuals' health and safety, and provide information about resources to help individuals remain safe in the extreme heat.

6.0 General Cooling Facilities

6.1 Public Housing Cooling Centers for Senior Citizens

Seniors without air conditioning are encouraged to go to one of the Senior Centers or any public facility that is air conditioned. Cooling centers will be activated to serve senior citizens at the locations listed in Table 3.

Name	Address	Ward
Carroll Apartments	410 M Street, SE	6
Fort Lincoln	2855 Bladensburg Road, NE	5
Garfield Terrace	2301 11th Street, NW	1
Horizon House	1150 12th Street, NW	2
James Apartments	1425 N Street, NW	2
Knox Hill	2700 Jasper Street, SE	8
LeDroit	2125 4th Street, NW	1
Sibley Plaza	1140 North Capitol Street, NW	6
Regency House	5201 Connecticut Avenue, NW	3

Table 3 Public Housing for Senior Citizens

For more information on available Senior Center locations, seniors are advised to call the District Department of Aging and Community Living (DACL) at 202-724-5626 during regular business hours and the District’s Call Center at 311 after hours.

6.2 Indoor Pools

The Department of Parks and Recreation (DPR) provides indoor pools, outdoor pools, and spray parks across DC. For the most up-to-date information about DPR pools and spray parks, please visit <https://dpr.dc.gov/service/find-pool>.

Table 4 includes a listing of aquatic centers that will be open during their normal business hours.

Address	Ward(s)	Hours
Barry Farm Aquatic Center 1230 Sumner Road, SE	8	Mon-Fri: 6AM - 12PM and 3PM - 9PM Closed: 1PM - 3PM Sat: 10AM - 4PM
Deanwood Aquatic Center 1350 49th Street, NE	7	Closed until further notice.
Dunbar Aquatic Center 101 N Street, NW	5	Closed until further notice.
H.D. Woodson Aquatic Center 540 55th Street, NE	7	Closed until further notice.
Marie Reed Aquatic Center 2200 Champlain St, NW	2	Mon-Fri: 6AM - 12PM and 3PM - 9PM Closed: 1PM - 3PM Sat: 10AM - 4PM
William H. Rumsey Aquatic Center Capitol East Natatorium 635 North Carolina Avenue, SE	2 and 6	Mon-Fri: 6AM - 12PM and 3PM - 9PM Closed: 1PM - 3PM Sat: 10AM - 4PM
Wilson Aquatic Center 4551 Ft. Drive, NW	3 and 4	Mon-Fri: 6AM - 12PM and 3PM - 9PM Closed: 1PM - 3PM Sat: 10AM - 4PM
Takoma Aquatic Center 300 Van Buren Street, NW	3 and 4	Mon-Fri: 6AM - 12PM and 3PM - 9PM Closed: 1PM - 3PM Sat: 10AM - 4PM
Turkey Thicket 1100 Michigan Avenue, NE	5	Mon-Fri: 6AM - 12PM and 3PM - 9PM Closed: 1PM - 3PM Sat: 10AM - 4PM
Therapeutic Recreation Center 3030 G Street, SE	7 and 8	Closed until further notice.
Ferebee-Hope Aquatic Center 3999 8 th Street, SE	8	Closed until further notice.

Table 4: Indoor Pools

6.3 Outdoor Pools

Table 5 provides a listing of outdoor pools that will be open during their normal business hours. Please note that outdoor pools are not open year-round. For the most up-to-date information about outdoor pools please visit <https://dpr.dc.gov/service/find-pool>.

Address	Ward	Hours
Anacostia Pool 1800 Anacostia Drive, SE	8	Closed Mondays Tue - Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM
Banneker Pool 2500 Georgia Avenue, NW	1	Closed Thursdays Mon - Wed: 10AM - 6PM Sat - Sun: 10AM - 6 PM
Benning Park Pool 5100 Southern Avenue, SE	7	Closed Thursdays Mon - Wed: 10AM - 6PM Fri - Sun: 10AM - 6PM
Douglass Pool 1921 Frederick Douglass Court, SE	8	Closed Wednesdays Mon - Tue: 10AM - 6PM Thu - Sun: 10AM - 6PM
Theodore Hagans Pool 3201 Fort Lincoln Drive, NE	5	Closed Mondays Tue - Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM
Fort Stanton Pool 1800 Erie Street, SE	8	Closed Thursdays Mon - Wed: 10AM - 6PM Fri - Sun: 10AM - 6PM
Francis Pool 2435 N Street, NW	2	Closed Tuesdays Mon: 10AM - 6PM Wed - Sun: 10AM - 6PM
Kelly Miller Pool 4900 Brooks Street, NE	7	Closed Mondays Tue - Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM
Kenilworth Pool 1300 44 th Street, NE	7	Closed Wednesdays Mon - Tue: 10AM - 6PM Thu - Sun: 10AM - 6PM
Jelleff Recreation Center Pool 3265 S Street, NW	2	Closed Wednesdays Mon - Tue: 10AM - 6PM Thu - Sun: 10AM - 6PM
Langdon Park Pool 2860 Mills Avenue, NE	5	Closed Thursdays Mon - Wed: 10AM - 6PM Fri - Sun: 10AM - 6PM
Oxon Run Pool 501 Mississippi Avenue, SE	8	Closed Mondays Tue - Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM

Address	Ward	Hours
Randall Pool 25 I Street, SW	6	Closed Mondays Tue - Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM
Ridge Road Pool 830 Ridge Road, SE	7	Closed Thursdays Mon - Wed: 10AM - 6PM Fri - Sun: 10AM - 6PM
Rosedale Pool 1701 Gales Street, NE	6	Closed Wednesdays Mon - Tue: 10AM - 6PM Thu - Sun: 10AM - 6PM
Upshur Pool 4300 Arkansas Street, NW	4	Closed Mondays Tue - Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM
Harry Thomas Sr. Pool 1743 Lincoln Road, NE	5	Closed Tuesdays Mon: 10AM - 6PM Wed - Sun: 10AM - 6PM
Volta Park Pool 1555 34th Street, NW	2	Closed Mondays Tue - Fri: 10AM - 6PM Sat - Sun: 10AM - 6PM

Table 5 Outdoor Pools

6.4 Walk to Learn Swimming Pools

Swimming pools for children ages 12 and under will be open on weekdays from 10:00 AM to 5:00 PM at the pools included in Table 6. Please note that Children’s Pools are not open year-round. For more information about walk to learn swimming pools please visit <https://dpr.dc.gov/service/find-pool>.

Address	Ward	Telephone
Park View Children’s Pool 693 Otis Place, NW	1	202-576-8658
Lincoln Capper Children’s Pool 555 L Street, SE	6	202-727-1080

Table 6 Walk to Learn Pools

6.5 Spray Parks

Table 7 includes a listing of available Spray Parks. Please note Spray Parks are not open year-round. Please check <https://dpr.dc.gov/page/spray-parks> to confirm open/close dates for the season.

Park	Address	Ward
Guy Mason Spray Park	3600 Calvert Street, NW	3
Fort Davis Spray Park	1400 41 st Street, SE	7
Fort Greble Spray Park	Martin Luther King Jr. Avenue and Elmira Street, SW	8
Fort Stevens Recreation Center	1327 Van Buren Street, NW	4
Harrison Recreation Center Spray Park	1330 V Street, NW	1
Palisades Spray Park	5200 Sherrier Place, NW	3
Petworth Spray Park	801 Taylor Street, NW	4
Lafayette Spray Park	5900 33 rd Street, NW	4
Riggs LaSalle Recreation Center	501 Riggs Road, NE	4
14 th and Girard Street Spray Park	1480 Girard Street, NW	1
14 th and Park Road Park	14th Street and Park Road, NW	1
Macomb Recreation Center Spray Park	3409 Macomb Street, NW	3
Joseph H. Cole Spray Park	1299 Neal Street, NE	5
Takoma Community Center Spray Park	300 Van Buren Street, NW	4
Turkey Thicket Aquatic Center	1100 Michigan Avenue, NE	5
Hillcrest Recreation Center	3100 Denver Street, SE	7
Kennedy Recreation Center	1401 7th Street, NW	6

Table 7 Spray Parks

6.6 Libraries

All public libraries will be open during their normal business hours. The general public will be allowed entry to cool off but must obey all rules and regulations as permitted by each site. Table 8 includes information about the location and hours of the District public libraries.

Library	Ward	Hours	Phone Number
Mt. Pleasant Library 3160 16th Street, NW	1	Monday - Saturday 10:00 AM to 6:00PM	202-671-3121
Georgetown Library 3260 R Street, NW	2	Monday - Saturday 10:00 AM to 6:00PM	202-727-0232
West End Library 22301 L Street, NW	2	Monday - Saturday 10:00 AM to 6:00PM	202-724-8707
Martin Luther King Jr. Memorial Library 901 G Street, NW	2	Monday - Saturday 10:00 AM to 6:00PM	202-727-0321
Chevy Chase Library 5625 Connecticut Avenue, NW	3	Monday - Saturday 10:00 AM to 6:00PM	202-282-0021
Cleveland Park 3310 Connecticut Avenue, NW	3	Monday - Saturday 10:00 AM to 6:00PM	202-282-3080
Palisades Library 4901 V Street, NW	3	Monday - Saturday 10:00 AM to 6:00PM	202-282-3139
Tenley-Friendship Library 4450 Wisconsin Avenue, NW	3	Monday - Saturday 10:00 AM to 6:00PM	202-727-1488
Petworth Library 4200 Kansas Avenue, NW	4	Monday - Saturday 10:00 AM to 6:00PM	202-243-1188
Takoma Park Library 416 Cedar S Street., NW	4	Closed until further notice.	202-576-7252
Shepherd Park (Juanita E. Thornton) Library 7420 Georgia Avenue, NW	4	Monday - Saturday 10:00 AM to 6:00PM	202-541-6100
Lamond-Riggs Library (Interim) 395 Ingraham Street, NE	5	Monday - Saturday 10:00 AM to 6:00PM	202-541-6255
Woodridge Library 1801 Hamlin Street, NE	5	Monday - Saturday 10:00 AM to 6:00PM	202-541-6226
Northeast Library 330 7th Street, NE	6	Monday - Saturday 10:00 AM to 6:00PM	202-698-0058

Library	Ward	Hours	Phone Number
Northwest One Library 155 L Street, NW	6	Closed until further notice.	202-939-5946
Rosedale Library 1701 Gales Street, NE	6	Monday - Saturday 10:00 AM to 6:00PM	202-727-5012
Shaw (Watha T. Daniel) Library 1630 7th Street, NW	6	Monday - Saturday 10:00 AM to 6:00PM	202-727-1288
Southeast Library 403 7th Street, SE	6	Monday - Saturday 10:00 AM to 6:00PM	202-698-3377
Southwest Library 900 Wesley Place, SW	6	Monday - Saturday 10:00 AM to 6:00PM	202-724-4752
Benning (Dorothy I. Height) Library 3935 Benning Road, NE	7	Monday - Saturday 10:00 AM to 6:00PM	202-281-2583
Capitol View Library 5001 Central Avenue, SE	7	Monday - Saturday 10:00 AM to 6:00PM	202-645-0755
Deanwood Library 1350 49th Street, NE	7	Monday - Saturday 10:00 AM to 6:00PM	202-698-1175
Francis A. Gregory Library 3660 Alabama Avenue, SE	7	Monday - Saturday 10:00 AM to 6:00PM	202-698-6373
Anacostia Library 1800 Good Hope Road, SE	8	Monday - Saturday 10:00 AM to 6:00PM	202-715-7707, 202-715-7708
Bellevue (William O. Lockridge) Library 115 Atlantic Street, SW	8	Monday - Saturday 10:00 AM to 6:00PM	202-281-2583
Parklands-Turner Library 1547 Alabama Avenue, SE	8	Monday - Saturday 10:00 AM to 6:00PM	202-645-4532

Table 8: Libraries

7.0 Roles and Responsibilities

The following section outlines the roles and responsibilities of District agencies when the Heat Emergency Plan activates. All agencies will provide heat protective actions for at-risk and vulnerable employees working in field operations.

Agency	Roles/Responsibilities
Department of Human Services and the Community Partnership for the Prevention of Homelessness	<ul style="list-style-type: none"> ▪ Coordinate the opening and staffing of shelters for the homeless ▪ Provide water for persons remaining on the street when a Heat Emergency is activated in order to prevent dehydration and heat stroke ▪ The United Planning Organization (UPO) command center will make internal notifications when a Heat Emergency is declared
Department of Health (DC Health)	<ul style="list-style-type: none"> ▪ DC Health will assess the medical impact of the heat conditions identify/inform the public of appropriate health precautions ▪ Monitor hospital emergency room admissions related to heat illnesses. ▪ Provide HSEMA information related to heat prevention with protective actions to the general public most notably those with health and medical issues
Department of Aging and Community Living (DACL)	<ul style="list-style-type: none"> ▪ Coordinate the activation of neighborhood Cooling Centers for senior citizens per the facilities list ▪ Provide notifications and alerts to senior service organizations
DC Public Libraries (DCPL)	<ul style="list-style-type: none"> ▪ Allow entry to all public libraries for individuals to cool off (all rules and regulations, to include COVID-19 capacity and Social Distancing restrictions as permitted by each site may be enforced) ▪ Notify HSEMA if there are any unexpected facility closures
Department of Consumer and Regulatory Affairs (DCRA)	<ul style="list-style-type: none"> ▪ Inspect and report residential units and buildings that are without air-conditioning ▪ Identify those residents that may need fans after normal business hours and report such information to HSEMA
DC Water	<ul style="list-style-type: none"> ▪ Coordinate with HSEMA, FEMS, and MPD to provide messaging to the public on the prohibition against illegal use of fire hydrants as street showers for the purpose of cooling; operate DC Water Emergency Command Center (DCWECC) and monitor any Fire Hydrant-related issues
Department of Energy and Environment (DOEE)	<ul style="list-style-type: none"> ▪ Assist in providing box fans to HSEMA to be used for emergency assistance to citizens after normal business hours

	<ul style="list-style-type: none"> During normal business hours DOEE has established several programs designed to assist eligible residents with gas and electric bills as well as box fans
Department of General Services (DGS)	<ul style="list-style-type: none"> Ensure security personnel in any government building that allows access to the general public for the purpose of cooling has been notified that a Heat Emergency is activated. Ensure janitorial services occur at sites that fall under the agency’s purview. Notify HSEMA of any District Government public facilities that are without air conditioning or power
Department of Parks and Recreation (DPR)	<ul style="list-style-type: none"> Ensure Spray Park locations and pools are activated Notify HSEMA of facility closures Open recreation centers in neighborhoods during major power outages if requested by HSEMA
Fire and Emergency Medical Services (FEMS)	<ul style="list-style-type: none"> Report water pressure problems resulting from illegally activated or opened fire hydrants to the DC Water Emergency Command Center
Homeland Security and Emergency Management Agency (HSEMA)	<ul style="list-style-type: none"> Coordinate responsible District agencies and organizations to maintain, activate, and implement the Heat Emergency Plan Update Heat.DC.Gov with all pertinent public information Maintain the GIS Cooling Center Map per notifications from agencies of facility availability/closures
Metropolitan Police Department (MPD)	<ul style="list-style-type: none"> Respond to those areas where fire hydrants are being illegally operated
Mayor’s Office of Community Relations and Services (MOCRS)	<ul style="list-style-type: none"> Provide outreach and information to residents during a Heat Emergency Provide the names of special needs residents who may be impacted by the high temperatures and may need additional resources
Office of Unified Communications (OUC)	<ul style="list-style-type: none"> 311 will provide citizens information on the locations of open cooling facilities
Protective Services Police Department (PSPD)	<ul style="list-style-type: none"> Notify contract officers under their authority when a Heat Emergency is activated
Serve DC	<ul style="list-style-type: none"> Provide support for mission assignments during a Heat Emergency Activation, when needed

Table 9: District Roles and Responsibilities