



2019 District of Columbia Heat Emergency Plan



WE ARE WASHINGTON DC GOVERNMENT OF THE DISTRICT OF COLUMBIA
MURIEL BOWSER, MAYOR

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1.0 Introduction

1.1 Purpose and Scope

The District of Columbia (“the District”) Government implements the District Heat Emergency Plan when a Heat Emergency occurs and the National Weather Service (NWS) issues an “extreme heat warning” for the District. The Heat Emergency Plan provides information on the District operations to aid all residents, particularly vulnerable populations with health issues, the homeless, and visitors to the city.

1.2 Illegal Use of Fire Hydrants

The Executive Office of the Mayor strictly prohibits the activation or opening of fire hydrants anywhere in the District for the purpose of street showering without prior consent from the Mayor, City Administrator, or Deputy Mayor for Public Safety and Justice. Unauthorized use of a fire hydrant can hamper firefighting capabilities and tampering with a fire hydrant can cause personal injury, damage to the hydrant or hydrant nozzle, and damage to the underground pipe lines in the water distribution system.

2.0 Cooling Centers

Cooling centers are locations across the city where individuals can go to gain respite from the heat. In addition to providing a cool place to rest, cooling centers may provide additional services to individuals experiencing homelessness but are not required to do so. While some cooling centers will open specifically when a Heat Emergency is activated, many of the District’s cooling centers will only be available during their regular business hours (see section 5.2). When using a cooling center, individuals must obey all rules and regulations as permitted by each site.

The following key applies to the list of facilities within this document:

Facilities Available for Use
Facilities Off-line/Not Available
Temporary/Surge Facilities – Available for Use

3.0 Activation

When the National Weather Service (NWS) issues an “extreme heat warning” for the District, the Homeland Security and Emergency Management Agency (HSEMA)’s Joint All-Hazards Operations Center (JAHOC) coordinates with the Department of Human Services (DHS) to activate a Heat Emergency.

4.0 Communication

4.1 General Information

The Department of Human Services (DHS), the Homeland Security and Emergency Management Agency (HSEMA), and the Interagency Council on Homelessness (ICH) coordinated to provide Heat Emergency guidance in this document as well as provided on the District's webpage at www.dc.gov or heat.dc.gov. Following notification of a Heat Emergency, HSEMA, DHS, the Mayor's Office on Communication (EOM Comms), ICH, and other partner stakeholders disseminate information through alerts, social media, and other communication outlets.

4.2 Alert and Notification

Upon activation of a Heat Emergency, the HSEMA JAHOC issues an alert via AlertDC. Outreach and service providers across the city are instructed to sign up for citywide Heat Emergencies, so that providers can spread information to District visitors and individuals experiencing homelessness. All individuals interested in receiving Heat Emergency notices via text or email can sign up for District alerts at <https://hsema.dc.gov/page/alertdc>.

When a Heat Emergency is activated, the United Planning Organization (UPO) command center will notify shelters staff of the Alert, so they can prepare the shelters for consumers.

During FY2016 winter, the ICH began piloting a new, free HopeOneSource text messaging application that allows District agencies and service providers to blast text messages to registered users. HopeOneSource, through partnering providers, can also help individuals experiencing homelessness register for a free phone with free, unlimited text messages. Through the HopeOneSource app, District partners send out updates to alert consumers to weather conditions, shelter availability, new programs and services, and how to access help they may need. To sign up for HopeOneSource text messages or to learn more, visit <https://www.hopeonesource.org/dc>. District agencies are currently working to integrate HopeOneSource alerting with AlertDC messaging coming from the JAHOC to reach the widest number of individuals in the District.

5.0 Guidance for Individuals Experiencing Homelessness

Individuals experiencing homelessness face additional barriers and unique needs during the extreme heat. As a result, providers within the Continuum of Care will coordinate to provide cooling centers and other services for District residents experiencing homelessness during Heat Emergencies.

These resources are provided within the context of the broader systems work which is underway in the District to move from a shelter-based system to one focused on rapid stabilization and connection back to permanent housing. However, the strategies outlined in Homeward DC (single adults and families) and Solid Foundations DC (unaccompanied youth) will take time to implement, and as such, the District is committed to ensuring we have effective strategies in place to protect residents experiencing homelessness from the heat. For more information on the broader systems change happening in the District, visit the ICH website at <http://ich.dc.gov/>.

While many of the services included in the Heat Emergency Plan are in place and operational regardless of temperature, some additional services, including Emergency Shelters, will open when a Heat Emergency is activated by the District government.

Individuals experiencing homelessness and homeless service providers should be aware that some facilities, including DC Public Libraries (DCPL), may have bag limits. DCPL, for example, has a two-bag limit and individuals should plan accordingly. If individuals need help navigating these policies, they are encouraged to talk to an outreach provider or shelter case manager for assistance.

5.1 Cooling Centers for Heat Emergencies

Table 1 includes facilities that will be opened when a Heat Emergency is activated.

Location	Ward	Open to	Phone
Patricia Handy Place for Women 810 5th Street, NW	2	Women	202-399-7093
Adams Place Shelter 2210 Adams Place, NE	5	Men	202-399-7093
New York Avenue Shelter 1355-57 New York Avenue, NE	5	Men	202-399-7093
Community for Creative Non-Violence (CCNV) 425 Second Street, NW	6	All	202-399-7093
DC General Building 9 Harriet Tubman 1900 Massachusetts Avenue, SE	7	Women	202-399-7093
801 East Shelter 801 Making Life Better Lane, SE	8	Men	202-399-7093

Table 1: Cooling Centers Activated During a Heat Emergency

5.2 Cooling Center that are Available during their Regular Business Hours

Table 2 includes facilities that allow individuals to gain respite from the heat during regular business hours.

Location	Ward	Hours (Open to All Unless Specified)	Phone
Mt. Pleasant Library 3160 16th Street, NW	1	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-671-3121
Thrive 1525 Newton Street, NW G1	1	<u>OPEN TO ALL</u> Monday, Wednesday and Friday: 8:30 a.m.-11:00 a.m. Tuesday, Thursday: 8:30 a.m.-10:00 a.m. <u>OPEN TO WOMEN ONLY</u> Monday - Friday: 2:00 p.m.-4:00 p.m.	202-737-9311
Bethany Women's Center 1333 N Street, NW	2	<u>OPEN TO WOMEN ONLY</u> Monday - Friday: 7:00 a.m.-4:00 p.m. Sat/Sun (and holidays): 9 a.m.-4 p.m.	202-939-2076

Location	Ward	Hours (Open to All Unless Specified)	Phone
Downtown Day Services Center 1313 New York Avenue, NW	2	Open: Monday - Friday: 9 a.m.-5 p.m.	202-383-8810
Georgetown Library 3260 R Street, NW	2	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday-Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-727-0232
Georgetown Ministries 1041 Wisconsin Avenue, NW	2	Every Day: 8:00 a.m.-4:00 p.m. (occupancy limits due to small size)	202-338-8301
Library Express 1990 K Street, NW (Entrance off 20th Street)	2	Monday-Thursday: 8:00 a.m.-8:00 p.m. Friday-Saturday: 9:30 a.m.-5:30 p.m. Sunday: Closed	202-727-0324
Miriam's Kitchen 2401 Virginia Avenue, NW (corner of 24 th and G St.)	2	Monday-Friday: 6:30a.m.-9:45a.m.; 2:30p.m.-5:45p.m.	202-452-8926
West End Library 2301 L Street, NW	2	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday-Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-724-8707
Chevy Chase Library 5625 Connecticut Avenue, NW	3	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday-Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-282-0021
Cleveland Park Library 3310 Connecticut Avenue, NW	3	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-282-3080
Friendship Place Welcome Center 4713 Wisconsin Avenue, NW	3	Monday: 8:30 a.m.-11:30 a.m.; 1 p.m.-4 p.m. Wednesdays & Thursdays: 8:30a.m.-11:30 a.m.; 1p.m.-3 p.m.	202-364-1419
Palisades Library 4901 V Street, NW	3	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-282-3139
Tenley-Friendship Library 4450 Wisconsin Avenue, NW	3	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-727-1488
Petworth Library 4200 Kansas Avenue, NW	4	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-243-1188
Shepherd Park (Juanita E. Thornton) Library 7420 Georgia Avenue, NW	4	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-541-6100
Takoma Park Library 416 Cedar Street NW	4	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-576-7252
Adams Place Day Center 2210 Adams Place, NE #1 (Entrance at the rear of the building)	5	Monday - Friday: 7a.m.-7p.m.	
Lamond-Riggs Library 5401 South Dakota Avenue, NE	5	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-541-6255

Location	Ward	Hours (Open to All Unless Specified)	Phone
Woodbridge Library 1801 Hamlin Street, NE	5	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-541-6226
Everyone Home DC (Formerly Capitol Hill Group Ministry) Shirley's Place Day Center 1338 G Street SE	6	Monday, Wednesday & Thursday: 8 a.m.-4 p.m. Tuesday: 8 a.m. - 3 p.m. (occupancy limits due to small size)	202-544-3150
Father McKenna Center 19 I Street, NW	6	<u>MEN ONLY</u> Monday - Friday: 7a.m.-1p.m.	202-842-1112
Northeast Library 330 7th Street, NE	6	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-698-0058
Northwest One Library 155 L Street, NW	6	Monday, Wednesday, Friday: 9:30 a.m.-5:30 p.m. Tuesday: 1:00 p.m.-9:00 p.m. Thursday: 9:30 a.m.-9:00 p.m. Saturday: 9:00 a.m.-5:00 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-939-5946
Rosedale Library 1701 Gales Street, NE	6	Monday, Wednesday, Friday: 9:30 a.m.-5:30 p.m. Tuesday: 1:00 p.m.-9:00 p.m. Thursday: 9:30 a.m.-9:00 p.m. Saturday: 9:00 a.m.-5:00 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-727-5012
Shaw (Watha T. Daniel) Library 1630 7th Street, NW	6	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-727-1288
Southeast Library 403 7th Street, SE	6	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-698-3377
Southwest Library 900 Wesley Place, SW	6	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-724-4752
Benning (Dorothy I. Height) Library 3935 Benning Road, NE	7	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-281-2583
Capitol View Library 5001 Central Avenue, SE	7	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-645-0755
Deanwood Library 1350 49th Street, NE	7	Monday, Wednesday, Friday: 9:30 a.m.-5:30 p.m. Tuesday: 1:00 p.m.-9:00 p.m. Thursday: 9:30 a.m.-9:00 p.m. Saturday: 9:00 a.m.-5:00 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-698-1175
Francis A. Gregory Library 3660 Alabama Avenue, SE	7	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-698-6373
Anacostia Library 1800 Good Hope Road, SE	8	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-715-7707, 202-715-7708

Location	Ward	Hours (Open to All Unless Specified)	Phone
Bellevue Library 115 Atlantic Street, SW	8	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-281-2583
Parklands-Turner Library 1547 Alabama Avenue, SE	8	Monday-Thursday: 9:30 a.m.-9:00 p.m. Friday- Saturday: 9:30 a.m.-5:30 p.m. Sunday: 1:00 p.m.-5:00 p.m.	202-645-4532

Table 2: Cooling Center that are Available during their Regular Business Hours

5.3 Transportation

During Heat Emergencies the general UPO transportation schedules are used. Outside of the set transportation hours, the Shelter Hotline at (202) 399-7093 or 311 can be called for on demand transportation to shelters, or if open, to the Downtown Day Service Center and Adams Place Day Center.

Note the following limitations when reviewing the transportation schedules:

- All listed times are estimates, subject to change due to traffic conditions and weather challenges. Safety is the primary concern;
- Accessible transportation for persons with disabilities is provided upon request;
- Unscheduled (on-demand) transportation outside of the schedule is limited, and subject to traffic conditions and weather challenges; and
- Destinations for morning transportation are subject to change based on availability of the site and/or actual numbers of persons seeking to go to a specific destination.

5.4 Scheduled Transportation from Women’s Shelter: Morning Schedule

In the morning, transportation for women will be provided from various shelter locations to daytime service locations. Details are included in **Table 3** below.

Pick Up Location(s)	Time	Drop Off Destination(s)
Nativity Shelter @ 6010 Georgia Ave NW	6:30 a.m.	Bethany Women’s Center @ N St Village SOME @ 71 O St NW
Harriet Tubman @ DC General (Building 27)	6:30 a.m. 7:30 a.m. 8:30 a.m.	Central Union Mission @ 65 Mass Ave NW Bethany Women’s Center @ N St Village SOME @ 71 O St NW
	9:30 a.m.	Central Union Mission @ 65 Mass Ave NW Bethany Women’s Center @ N St Village Adams Day Center @ 2210 Adams PI NE 13 th and G Street NW Downtown Day Services Center @1313 New York Ave NW

Pick Up Location(s)	Time	Drop Off Destination(s)
Pat Handy Women’s Shelter @ 810 5th St NW	7:15 a.m. 8:00 a.m.	Bethany Women’s Center @ N St Village SOME @ 71 O St NW
	8:45 a.m.	Bethany Women’s Center @ N St Village 13th and G Street NW Downtown Day Services Center @1313 New York Ave. NW Adams Day Center @ 2210 Adams PI NE

Table 3: Scheduled Transportation from Women’s Shelter: Morning Schedule

5.5 Scheduled Transportation to Women’s Shelters: Afternoon & Evening Schedule

In the evening, the main pick up locations for women are from various daytime service locations. Additionally, women who are shelter residents at Nativity Shelter will be transported to Nativity Shelter from the Sacred Heart Church. Details are included in **Table 4** below.

Pick Up Location(s)	Time	Drop Off Destination(s)
Bethany Women’s Center @ N St Village (as well as 13th & G St NW; 9th & G St NW; North Cap & Mass Ave)	2:00pm <i>(Alert Only)</i>	Harriet Tubman @ DC General Pat Handy Center @ 810 5th St NW Downtown Day Services Center@ 1313 New York Ave NW Adams Day Center @ 2210 Adams PI NE
SOME @ 71 O St NW	2:00 p.m.	Downtown Day Services Center@ 1313 New York Ave NW Adams Day Center @ 2210 Adams PI NE
Bethany Women’s Center @ N St Village (as well as 13th & G St NW; 9th & G St NW; North Cap & Mass Ave)	4:00 p.m. 6:00 p.m.	Harriet Tubman @ DC General
Bethany Women’s Center @ N St Village	4:00 p.m.	Pat Handy Center @ 810 5th St NW
Thrive DC @ 1525 Newton St. NW Sacred Heart @ 1625 Park Rd NW	5:30 p.m.	Nativity Shelter @ 6010 Georgia Ave. NW Harriet Tubman @ DC General
Adams Day Center @ 2210 Adams PI NE	4:15 p.m. 5:45 p.m. 7:00 p.m.	Harriet Tubman @ DC General (also serves New York Ave Men’s Shelter and 801 East Men’s Shelter)
Downtown Day Services Center@ 1313 New York Ave NW	5:30 p.m.	Pat Handy Center @ 810 5th St NW Harriet Tubman @ DC General

Table 4: Scheduled Transportation to Women’s Shelters: Afternoon & Evening Schedule

5.6 Scheduled Transportation to Men’s Shelters: Morning Schedule

In the morning, men will be picked up from the Adams Place, 801 East, and New York Avenue Men’s shelters and dropped off at various locations in the downtown area. Details are included in **Table 5** below.

Pick Up Location	Time	Drop Off Destination(s)
Adams Place Men’s Shelter @ 2210 Adams Place NE	6:30 a.m. 7:15 a.m. 8:15 a.m.	SOME @ 71 O St NW
	9:00 a.m.	Central Union Mission @ 65 Mass Ave NW Church of the Epiphany @ 13 & G St NW Downtown Day Services Center@ 1313 New York Ave NW
801 East Men’s Shelter, @ 2700 MLK, Jr. Ave SE	6:30 a.m. 7:30 a.m.	Central Union Mission @ 65 Mass Ave NW SOME @ 71 O St NW Church of the Epiphany @ 13th & G St NW
	8:30 a.m. (Monday, Wednesday, and Friday ONLY)*	Thrive DC @ 1525 Newton St NW
	9:00 a.m. 11:30 a.m.	Adams Day Center @ 2210 Adams PI NE SOME @ 71 O St NW Central Union Mission @ 65 Mass Ave NW Church of the Epiphany @ 13 & G St NW Downtown Day Service Center@ 1313 New York Ave NW
	7:30 a.m. (Tuesday and Thursday ONLY)*	SOME @ 71 O St NW
New York Ave Men’s Shelter @ 1355-57 NY Ave NE	6:30 a.m. 7:15 a.m. 8:15 a.m.	SOME @ 71 O St NW
	9:00 a.m.	Adams Day Center @ 2210 Adams PI NE Central Union Mission @ 65 Mass Ave NW Church of the Epiphany @ 13 & G St NW Downtown Day Service Center@ 1313 New York Ave NW
<p>*Thrive DC meal options include the morning service of hot breakfast on Mondays, Wednesdays and Fridays, while serving sandwiches, salads, and soups on Tuesdays and Thursdays. For men residing at 801 East Men’s Shelter who would like to access the location for hot breakfast, transportation will be provided to Thrive on Monday, Wednesday, and Friday only. On Tuesdays and Thursdays, to ensure clients have access to a hot breakfast, UPO will transport clients from 801 to SOME at 7:30 a.m.</p>		

Table 5: Scheduled Transportation to Men’s Shelters: Morning Schedule

5.7 Scheduled Transportation to Men’s Shelters: Afternoon and Evening Schedule

In the evening, the main pick up locations for men are from Adams Place Day Center, North Capitol and Mass Avenue NE, and Church of the Epiphany at 13 & G Street NW. Details are included in **Table 6** below.

Pick Up Location(s)	Time	Drop Off Destination(s)
SOME @ 71 O St NW	2:00 p.m.	Adams Day Center @ 2210 Adams PI NE Downtown Day Service Center @ 1313 New York Ave NW
Adams Day Center @ 2210 Adams PI NE	4:15 p.m. 5:45 p.m. 7:00 p.m.	New York Ave Men’s Shelter 801 East Men’s Shelter (also serves Harriet Tubman @ DC General)
North Capitol & Mass Ave NE	4:30 p.m. 5:30 p.m. 6:30 p.m. 7:30 p.m. 8:15 p.m.	Covenant House @ 7 New York Ave NE New York Ave Men’s Shelter Adams Place Men’s Shelter
Church of the Epiphany at 13 & G St NW	4:30 p.m. 6:30 p.m. 7:30 p.m. 8:15 p.m.	Adams Place Men’s Shelter 801 East Men’s Shelter New York Ave Men’s Shelter (also serves Harriet Tubman @ DC General)

Table 6: Scheduled Transportation to Men’s Shelters: Afternoon and Evening Schedule

5.8 Outreach

The District government contracts with a number of agencies to provide homeless outreach services throughout all four seasons. The ICH facilitates a work group comprised of these District-funded outreach providers, privately funded outreach teams, and the outreach specialists at DHS and DBH to ensure that community resources are strategically deployed and effectively coordinated.

The outreach agencies provide a vital function in our homeless services system, working to engage vulnerable individuals and to connect them to shelter and housing resources. Through this engagement process, the teams provide an array of services, including routine safety checks and the provision of essential survival items (e.g., food, water, and clothing) for clients. Outreach teams across the city will continue their outreach schedules and will check in on individuals’ health and safety in the extreme heat.

6.0 General Cooling Facilities

6.1 Public Housing Cooling Centers for Senior Citizens

Seniors who live in a non-air conditioned buildings are encouraged to go to one of the Senior Centers or any public facility that is air conditioned. Cooling Centers will be activated specifically to serve senior citizens at the locations listed below.

Name	Address	Ward
Carroll Apartments	410 M Street, SE	6
Fort Lincoln	2855 Bladensburg Road, NE	5
Garfield	2301 11th Street, NW	1
Horizon House	1150 12th Street, NW	2
James Apartments	1425 N Street, NW	2
Knox Hill	2700 Jasper Street, SE	8
LeDroit	2125 4th Street, NW	1
Sibley Plaza	1140 North Capitol Street, NW	6
Regency House	5201 Connecticut Avenue, NW	3

Table 7: Public Housing for Senior Citizens

Seniors are also advised to call the District Department of Aging and Community Living (DACL) at 202-724-5626 during regular business hours and the District’s Call Center at 311 after hours for information on available Senior Center locations.

6.2 Senior Service Network Centers

Individuals can contact the DACL at 202-724-5626 for a list of the Senior Service Network Agencies that have been identified as Cooling Center within their respective ward. For information after hours, please contact the District’s Call Center at 311.

Table 8 includes a listing of the Cooling Centers in the District Senior Service Network opened for seniors during a Heat Emergency. If a Senior Center is not included in this list, individuals are encouraged to contact that center for more information.

Please contact DACL for information on the accessibility of each Senior Center.

Address	Ward(s)	Hours
VIDA Spanish Senior Center 1842 Calvert Street, NW	1	Weekdays: 8:30 A.M. - 4:30 P.M.
Bernice Fonteneau Senior Wellness Center 3531 Georgia Avenue, NW	1	Weekdays: 8:30 A.M. - 4:30 P.M.
Asian Senior Center 417 G Place, NW	2	Weekdays: 9:00 A.M. - 5:00 P.M.
Senior Center for the Homeless Elderly at Luther Place Church 1226 Vermont Avenue. NW	2	Weekdays: 8:30 A.M. - 4:30 P.M.

Address	Ward(s)	Hours
IONA 4125 Albemarle Street, NW	3	Weekdays: 9:00 A.M. - 5:00 P.M.
Hattie Holmes Senior Wellness Center 324 Kennedy Street, NW	4	Weekdays: 8:00 A.M. - 4:30 P.M.
Ft. Stevens Recreation Center 1327 Van Buren Street, NW	4	Weekdays: 9:00 A.M. - 9:00 P.M.
Model Cities Senior Wellness Center 1901 Everts Street, NE	5	Weekdays: 8:00 A.M. - 5:00 P.M.
Hayes Senior Wellness Center 500 K Street, NE	6	Weekdays: 8:00 A.M. - 5:00 P.M.
Washington Seniors Wellness Center 3001 Alabama Avenue, SE	7	Weekdays: 8:30 A.M. - 5:00 P.M.
Congress Heights Senior Wellness Center 3500 Martin Luther King Avenue, SE	8	Weekdays: 8:30 A.M. - 5:00 P.M.

Table 8: Senior Service Network Cooling Centers

6.3 Indoor Pools

Table 9 includes a listing of indoor pools that will be open during their normal business hours.

Title	Title	Title
Barry Farm Aquatic Center 1230 Sumner Road, SE	8	Closed Tuesday and Thursday Mon.-Fri.: 6:30 A.M. - 8:00 P.M. Sat.-Sun.: 9:00A.M. - 5:00 P.M.
Deanwood Aquatic Center 1350 49th Street, NE	7	Mon.-Fri.: 6:30 A.M. - 8:00 P.M. ; Sat.-Sun.: 9:00 A.M - 5:00 P.M.
Dunbar Aquatic Center 101 N Street, NW	5	Closed Tuesday and Thursday Mon.-Fri.: 6:00 A.M. - 8:00 A.M. and 5:00 P.M. - 9:00 P.M. ; Sat.-Sun.: 9:00 A.M. - 5:00 P.M.
H.D. Woodson Aquatic Center 540 55th Street, NE	7	Closed Tuesday and Thursday Mon.-Fri.: 6:00 A.M. - 8:00 A.M. and 5:00 P.M. - 9:00 P.M. ; Sat.-Sun.: 9:00 A.M. - 5:00 P.M.
William H. Rumsey Aquatic Center Capitol East Natatorium 635 North Carolina Avenue, SE	2 and 6	Mon.-Fri.: 6:30 A.M. - 9:00 P.M. Sat.: 1:00 P.M. - 5:00 P.M. Sun.: 9:00 A.M. - 5:00 P.M.
Wilson Aquatic Center 4551 Ft. Drive, NW	3 and 4	Mon.-Fri.: 6:00 A.M. - 9:00 P.M. Sat.-Sun.: 9:00 A.M. - 5:00 P.M.
Takoma Aquatic Center 300 Van Buren Street, NW	3 and 4	Mon.-Fri.: 6:00 A.M. - 9:00 P.M. Sat.-Sun.: 9:00 A.M. - 5:00 P.M.
Turkey Thicket 1100 Michigan Avenue, NE	5	Mon. - Fri.: 6:30 A.M. - 8:00 P.M. Sat.: 12:00 P.M. - 5:00 P.M.
Therapeutic Recreation Center 3030 G Street, SE	7 and 8	Mon.-Fri.: 8:00 A.M. - 4:30 P.M.
Ferebee-Hope Aquatic Center 3999 8 th Street, SE	8	Mon.-Fri.: 3:00 P.M. - 5:00 P.M.

Table 9: Indoor Pools

6.4 Outdoor Pools

The table below provides a listing of outdoor pools that will be open during their normal business hours. **Please note that Outdoor Pools are not open year-round. Please check heat.dc.gov or www.dc.gov to confirm open/close dates for the season.**

Address	Ward	Hours
Anacostia Pool 1800 Anacostia Drive, SE	8	Closed Mondays Tue.-Fri.: 1:00 P.M. -8:00 P.M. Sat.-Sun.: 12:00 P.M. -6:00 P.M.
Banneker Pool 2500 Georgia Avenue, NW	1	Closed Thursdays Mon.-Fri.: 8:00 A.M. - 10:00 A.M.; 1:00 P.M. - 8:00 P.M. Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Benning Park Pool Southern Avenue and Fable Street, SE	7	Closed Thursdays Mon.-Fri.: 1:00 P.M. - 8:00 P.M. ; Sat - Sun.: 12:00 P.M. - 6:00 P.M.
Douglass Pool 1921 Frederick Douglass Court, SE	8	Closed Wednesdays Mon.-Fri.: 1:00 P.M. - 8:00 P.M. ; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Theodore Hagans Pool 3201 Fort Lincoln Drive, NE	5	Closed Mondays Tue.-Fri.: 1:00 P.M. - 8:00 P.M. ; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Fort Stanton Pool 1800 Erie Street, SE	8	Closed Thursdays Mon.-Fri.: 1:00 P.M. - 8:00 P.M. ; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Francis Pool 2435 N Street, NW	2	Closed Tuesdays Mon.-Fri.: 1:00 P.M. - 8:00 P.M. ; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Kelly Miller Pool 4900 Brooks Street, NE	7	Closed Mondays Tue.-Fri.: 1:00 P.M. - 8:00 P.M. ; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Kenilworth Pool 1300 44 th Street, NE	7	Closed Wednesday Mon.- Fri.: 11:0 A.M. -8:00 P.M. ; Sat.-Sun. 12:00 P.M - 6:00 P.M.
Jelleff Recreation Center Pool 3265 S Street, NW	2	Closed Wednesdays Mon.-Fri.: 1:00 P.M. - 8:00 P.M. ; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Langdon Park Pool 2860 Mills Avenue, NE	5	Closed Thursdays Mon.-Fri.: 1:00 P.M. - 8:00 P.M. ; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Oxon Run Pool 501 Mississippi Avenue, SE	8	Closed Mondays Tue.-Fri.: 1:00 P.M. - 8:00 P.M. ; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Randall Pool 25 I Street, SW	6	Closed Mondays Tue.-Fri.: 1:00 P.M. -8:00 P.M. ; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Ridge Road Pool 830 Ridge Road, SE	7	Closed Thursdays Mon.-Fri.: 11:00 A.M. -8:00 P.M. ; Sat.-Sun.: 12:00 P.M. -6:00 P.M.
Rosedale Pool 1701 Gales Street, NE	6	Closed Wednesdays Mon.-Fri.: 1:00 P.M. - 8:00 P.M. ; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.

Address	Ward	Hours
Upshur Pool 4300 Arkansas Street, NW	4	Closed Mondays Tue.-Fri.: 1:00 P.M. - 8:00 P.M.; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Harry Thomas Sr. Pool 1743 Lincoln Road, NE	5	Closed Tuesdays Mon.-Fri.: 1:00 P.M. - 8:00 P.M.; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.
Volta Park Pool 1555 34th Street, NW	2	Closed on Mondays Tue.-Fri.: 1:00 P.M. - 8:00 P.M.; Sat.-Sun.: 12:00 P.M. - 6:00 P.M.

Table 10: Outdoor Pools

6.5 Walk to Learn Swimming Pools

Swimming pools for children ages 12 and under will be open on weekdays from 10:00 A.M. to 5:00 P.M. at the pools included in *Table 11*.

Pool	Ward	Telephone
Park View Children's Pool 693 Otis Place, NW	1	202-576-8658
Lincoln Capper Children's Pool 555 L Street, SE	6	202-727-1080

Table 11: Walk to Learn Pools

6.6 Spray Parks

Table 12 includes a listing of Spray Parks that are available.

Park	Address	Ward
Girard Street Park Spray Park	1480 Girard Street, NW	1
Guy Mason Recreation Center	3600 Calvert Street, NW	3
Fort Davis Spray Park	1400 41 st Street, SE	7
Fort Greble Spray Park	Martin Luther King Jr. Avenue and Elmira Street, SW	8
Fort Stevens Recreation Center	1327 Van Buren Street, NE	4
Harrison Recreation Center Spray Park	1330 V Street, NW	1
Palisades Spray Park	5200 Sherrier Place, NW	3
Petworth Spray Park	801 Taylor Street, NW	4
Lafayette Spray Park	5900 33 rd Street, NW	4
Riggs LaSalle Recreation Center	501 Riggs Road, NE	4
14 th and Girard Street Spray Park	14th & Girard Street, NW	1
14 th and Park Road Park	14th Street & Park Road, NW	1
Macomb Recreation Center Spray Park	3409 Macomb Street, NW	3
Joseph H. Cole Spray Park	1299 Neal Street, NE	5
Takoma Community Center Spray Park	4300 Van Buren Street, NW	4
Turkey Thicket Aquatic Center	1100 Michigan Avenue, NE	5
Hillcrest Recreation Center	3100 Denver Street, SE	7
Kennedy Recreation Center	1401 7th Street, NW	6

Table 12: Spray Parks

6.7 Libraries

All public libraries will be open during their normal business hours. The general public will be allowed entry to cool off but must obey all rules and regulations as permitted by each site. **Table 13** includes information about the location and hours of the District public libraries.

Library	Ward	Hours	Phone Number
Mt. Pleasant Library 3160 16th Street, NW	1	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-671-3121
Georgetown Library 3260 R Street, NW	2	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-727-0232
Library Express 1990 K Street, NW Lower Level (Entrance off 20 th Street)	2	Sunday: Closed Monday: 8:00 A.M. - 8:00 P.M. Tuesday: 8:00 A.M. - 8:00 P.M. Wednesday: 8:00 A.M. - 8:00 P.M. Thursday: 8:00 A.M. - 8:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-727-0324
West End Library 22301 L Street, NW	2	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-724-8707
Martin Luther King Jr. Memorial Library 901 G Street, NW	2	Closed for Renovation	
Chevy Chase Library 5625 Connecticut Avenue, NW	3	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-282-0021

Library	Ward	Hours	Phone Number
Cleveland Park 3310 Connecticut Avenue, NW	3	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-282-3080
Palisades Library 4901 V Street, NW	3	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-282-3139
Tenley-Friendship Library 4450 Wisconsin Avenue, NW	3	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-727-1488
Petworth Library 4200 Kansas Avenue, NW	4	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-243-1188
*Takoma Park Library 416 Cedar S Street., NW *Will be closed over the summer for repair work. Actual dates TBD.	4	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-576-7252
Shepherd Park (Juanita E. Thornton) Library 7420 Georgia Avenue, NW	4	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-541-6100

Library	Ward	Hours	Phone Number
Lamond-Riggs Library 5401 South Dakota Avenue, NE	5	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-541-6255
Woodridge Library 1801 Hamlin Street, NE	5	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-541-6226
Northeast Library 330 7th Street, NE	6	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-698-0058
Northwest One Library 155 L Street, NW	6	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 5:30 P.M. Tuesday: 1:00 P.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 5:30 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-939-5946
Rosedale Library 1701 Gales Street, NE	6	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 5:30 P.M. Tuesday: 1:00 P.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 5:30 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-727-5012
Shaw (Watha T. Daniel) Library 1630 7th Street, NW	6	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-727-1288

Library	Ward	Hours	Phone Number
Southeast Library 403 7th Street, SE	6	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-698-3377
**Southwest Library 900 Wesley Place, SW **Closes permanently on June 1st 2019 at 5:30pm for construction. (Interim Site location TBD)	6	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-724-4752
Benning (Dorothy I. Height) Library 3935 Benning Road, NE	7	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-281-2583
Capitol View Library 5001 Central Avenue, SE	7	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-645-0755
Deanwood Library 1350 49th Street, NE	7	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 5:30 P.M. Tuesday: 1:00 P.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 5:30 P.M. Thursday: 9:00 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:00 A.M. - 5:00 P.M.	202-698-1175
Francis A. Gregory Library 3660 Alabama Avenue, SE	7	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-698-6373

Library	Ward	Hours	Phone Number
Anacostia Library 1800 Good Hope Road, SE	8	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-715-7707, 202-715-7708
Bellevue (William O. Lockridge) Library 115 Atlantic Street, SW	8	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-281-2583
Parklands-Turner Library 1547 Alabama Avenue, SE	8	Sunday: 1:00 P.M. - 5:00 P.M. Monday: 9:30 A.M. - 9:00 P.M. Tuesday: 9:30 A.M. - 9:00 P.M. Wednesday: 9:30 A.M. - 9:00 P.M. Thursday: 9:30 A.M. - 9:00 P.M. Friday: 9:30 A.M. - 5:30 P.M. Saturday: 9:30 A.M. - 5:30 P.M.	202-645-4532

Table 13: Libraries

7.0 Roles and Responsibilities

The following section outlines the roles and responsibilities of District agencies when the Heat Emergency Plan activates. All agencies will provide heat protective actions for at-risk and vulnerable employees working in field operations.

Agency	Roles/Responsibilities
Department of Human Services and the Community Partnership for the Prevention of Homelessness	<ul style="list-style-type: none"> ■ Coordinate the opening and staffing of shelters for the homeless ■ Provide water for persons remaining on the street when a Heat Emergency is activated in order to prevent dehydration and heat stroke ■ The United Planning Organization (UPO) command center will make internal notifications when a Heat Emergency is declared
Department of Health (DC Health)	<ul style="list-style-type: none"> ■ DC Health will assess the medical impact of the heat conditions identify/inform the public of appropriate health precautions ■ Monitor hospital emergency room admissions related to heat illnesses. ■ Provide HSEMA information related to heat prevention with protective actions to the general public most notably those with health and medical issues
Department of Aging and Community Living (DACL)	<ul style="list-style-type: none"> ■ Coordinate the activation of neighborhood Cooling Centers for senior citizens per the facilities list ■ Provide notifications and alerts to senior service organizations
DC Public Libraries (DCPL)	<ul style="list-style-type: none"> ■ Allow entry to all public libraries for individuals to cool off (all rules and regulations as permitted by each site may be enforced) ■ Notify HSEMA if there are any unexpected facility closures
Department of Consumer and Regulatory Affairs (DCRA)	<ul style="list-style-type: none"> ■ Inspect and report residential units and buildings that are without air-conditioning ■ Identify those residents that may need fans after normal business hours and report such information to HSEMA
DC Water	<ul style="list-style-type: none"> ■ Coordinate with HSEMA, FEMS, and MPD to provide messaging to the public on the prohibition against illegal use of fire hydrants as street showers for the purpose of cooling; operate DC Water Emergency Command Center (DCWECC) and monitor any Fire Hydrant-related issues
Department of Energy and Environment (DOEE)	<ul style="list-style-type: none"> ■ Assist in providing box fans to HSEMA to be used for emergency assistance to citizens after normal business hours ■ During normal business hours DOEE has established several programs designed to assist eligible residents with gas and electric bills as well as box fans
Department of General Services (DGS)	<ul style="list-style-type: none"> ■ Ensure security personnel in any government building that allows access to the general public for the purpose of cooling has been notified that a Heat Emergency is activated ■ Notify HSEMA of any District Government public facilities that are without air conditioning or power
Department of Parks and Recreation (DPR)	<ul style="list-style-type: none"> ■ Ensure Spray Park locations and pools are activated per the facilities list and notify HSEMA of closures

	<ul style="list-style-type: none"> ■ Open recreation centers in neighborhoods during major power outages if requested by HSEMA.
Fire and Emergency Medical Services (FEMS)	<ul style="list-style-type: none"> ■ Report water pressure problems resulting from illegally activated or opened fire hydrants to the DC Water Emergency Command Center
Homeland Security and Emergency Management Agency (HSEMA)	<ul style="list-style-type: none"> ■ Coordinate responsible District agencies and organizations to maintain, activate, and implement the Heat Emergency Plan ■ Update Heat.DC.Gov with all pertinent public information ■ Maintain the GIS Cooling Center Map per notifications from agencies of facility availability/closures
Metropolitan Police Department (MPD)	<ul style="list-style-type: none"> ■ Respond to those areas where fire hydrants are being illegally operated
Mayor’s Office of Community Relations and Services (MOCRS)	<ul style="list-style-type: none"> ■ Provide outreach and information to residents during a Heat Emergency ■ Provide the names of special needs residents who may be impacted by the high temperatures and may need additional resources
Office of Unified Communications (OUC)	<ul style="list-style-type: none"> ■ 311 will provide citizens information on the locations of open cooling facilities
Protective Services Police Department (PSPD)	<ul style="list-style-type: none"> ■ Notify contract officers under their authority when a Heat Emergency is activated
Serve DC	<ul style="list-style-type: none"> ■ Provide support for mission assignments during a Heat Emergency Activation, when needed

Table 14: District Roles and Responsibilities